

## URGENT SERVICE NEWS UPDATE

**Re. Covid stay-at-home restrictions announced from 26 June – 9 July inclusive**

Dear Families

In light of today's stay-at-home announcement, please be advised of the following in relation to the forthcoming school holidays at Tanderra OOSH:

- Tanderra will be operating every day as normal during the July school holidays. The Department has advised Education and Care services should remain open to provide childcare for those people needing to work.
- All absence regulations and requirements for families to pay the gap fee for childcare are unchanged.
- All excursions and incursions previously planned have been cancelled forthwith except the bushwalk planned for 6 July and the Buckland Park excursion on 12 July which will go ahead. The previously published programme will mostly not apply. Instead, a fun interim programme will be designed by educators around the needs and interests of those children in attendance & will be displayed as usual on the programme wall. We'll advise you ahead of time of any additional events such as takeaway food experiences.

What this means for you:

- If you need to cancel the days you have already booked for vacation care as a result of the lockdown, please notify us via email at your earliest convenience. Cancellations prior to Monday 28 June will not be payable.
- If you need to book care and haven't already done so, please do this via the portal or send us an email.
- Parents/carers/authorised collectors may enter the centre for drop off and collection purposes. Please limit this to one collector for each family.
- Please wear a mask each time you are in the Centre and sanitise your hands on arrival.
- Remember to always sign your child in/out using your own unique PIN. Never use anyone else's as the icheckin device records the name and details of the adult collecting and dropping off.
- If you need to discuss an issue with an educator or the co-ordinator, please do not do this in person at this time. Only stay on the premises for the minimum period needed to drop off and collect. Any issues needing to be discussed should be done over the phone or via email.

**We will keep you up-to-date with any changes. If you have any questions please don't hesitate to email.**

**Wishing you all a good weekend**

Suzanne Allnutt (Nominated Supervisor/Co-ordinator)

