

Dear Families

Here we in term 4 already! Can you believe we've nearly made it to the end of the year?! The year has flown by, despite its challenges. Thanks to every one of you for your invaluable support and understanding throughout the difficult and unusual circumstances of 2021. We truly hope you all manage to catch some quality R&R over the summer and enjoy a well-earned break. Hope to see you in the new year for a better year all round!

RE-ENROL

If you haven't already done so, please re-enrol your child for 2022 if you plan to use our service for either before and after school care, vacation care or casual care. Please download your Re-enrolment form [HERE](#).

For children attending before and after school care, either on a permanent or casual basis, you will also need to complete an updated Regular Transport Permission Form which can be downloaded [HERE](#). Once you've returned these forms to us, we will be able to create your child's permanent bookings for next year and accept any vacation care or casual bookings you may wish to make.

For those families with new children starting in 2022, please add him/her as a new child via the parent portal. If you need any assistance, don't hesitate to let us know.

VACATION CARE FOR SUMMER SCHOOL HOLIDAYS

Bookings for the Dec/Jan school holidays can be made via the portal from Monday 6 December. Our programme will be published on our website from the same date. Please click [HERE](#) to see our opening dates.

LOST PROPERTY

With parents and carers unable to enter the premises at this time due to the continuing covid crisis, the lost property basket is well and truly overflowing! We will be taking it out to the front gate for the rest of the year on fine days to give you all a chance to rummage through and hopefully find some of your child's belongings. From the end of the year, all unclaimed items will be donated to charity or discarded. Please ensure you check it before then to avoid losing anything of value to you or your child.

SIGNING OUT WITH YOUR OWN PIN

Signing your child in and out has never been easier now that we have the Kidsoft QR Code posted at the front gate. Please don't give anyone else your PIN to sign your child out. Each child must be signed out by an authorised collector whose name and collection details are recorded in the icheck in process. If anyone else signs your child out, they must use their own unique PIN so that their name and details show as the authorised collector. This is a legal requirement. If you or one of your child's authorised collectors has difficulties signing in or out, please let us know so that we can help.

STARTING BLOCKS

From 2022 [Starting blocks](#) will be your place to go for all government information about childcare including fees, vacancies, quality ratings and inclusions for all approved services.

PROGRAMME

From 2022 we will be going online for our programming and communication with families. We're really excited about this because it will be more streamlined and will allow for greater family involvement. Right now we are investigating our options. We'll let you know once we're ready to roll.

FEE SCHEDULE FOR 2022

Please click [HERE](#) for our fee schedule for 2022. There will be a slight fee increase across all sessions from 1 January. As a not-for-profit service, we keep fees as low as possible for families. We charge fees to cover costs only. Please note that the government will be increasing CCS rates for families with multiple children from March 2022.

CASUAL BOOKINGS VIA THE PORTAL

The parent portal is a great way to make casual bookings. Making bookings via the Kidsoft app on your phone is super easy. However, you will need to contact us by phone or email if you need to make a booking for the same day or following day after close of business. This restriction is in place to ensure we don't find ourselves out of ratio at the last minute. You also cannot make or change permanent bookings via the portal. Instead, please contact us to amend your child's permanent booking. You can mark your child absent via the parent portal. This will save you having to contact us to let us know.

SUN SAFE READINESS

This is a reminder that with summer just around the corner, it is imperative that all children have a hat when playing outside at Tanderra. A broad brimmed hat is best to keep children's ears and necks protected.

CHILDREN'S CHRISTMAS PARTY

Our children's Christmas Party will be held on Thursday 16 December in the afternoon. All children enrolled for 2021 are welcome to attend. Please download your child's invitation [HERE](#). We hope to see as many children as possible on the day so that we can party together and celebrate the end of the year.

FAREWELL YEAR 6 CHILDREN

A HUGE BIG SAD FAREWELL to all our wonderful year 6 children. We will miss you all so much! Please take care and be sure to pop in and see us for a visit from time-to-time as we'd love to stay in touch.

WRAP UP

That's all from us for now. Thanks for reading. Please let us know if you have any questions or feedback. As always, your feedback is important to us.



Wishing you all a safe and wonderful Christmas with your families.
Take care and hope to see you all in the New Year 🎁



from all the Tanderra staff: Suzanne, Aunty Simone, Therese, Ishbel, Jake, Pheobe, Kiaesha, Bri, Noah & Julie



Springwood Neighbourhood
Centre Co-operative Ltd