

8 March 2022

Dear Parents and Carers

Here is a quick news update about the BASC vouchers, as I know many of you are wondering if/how this will work.

I'm happy to inform you that our Management has decided that our service will be participating in the scheme. You can apply for your vouchers, which will allow you to receive a credit of up to \$500 per child to off-set your payable childcare gap fees.

Please be aware of the following points:

- ✦ Our service has not yet applied for or been approved for the scheme. There are significant delays with approvals right now due to the high demand.
- ✦ Once approved, there will be time needed for set up before we can begin to process the vouchers. The vouchers can be redeemed up until 31 December 2022 and may be used for childcare provided up until 30 June 2023, so there's plenty of time.
- ✦ The government prohibits use of the vouchers to offset a previous debit. Therefore, they can only be applied to accounts which are not in arrears. As such, we will continue to collect childcare fees owed via direct debit until we're ready to process them.
- ✦ You can email us your voucher as soon as you like. We will set it aside and apply it when we're ready to go. The government reimburses us for the vouchers after they have been applied for fees owing, therefore there is no danger of your credit being mistakenly spent on anything other than your childcare fees.

I hope this answers your questions. If you need further information, please don't hesitate to contact us, or visit:

<https://www.service.nsw.gov.au/basc-voucher>

Kind regards



Suzanne Allnutt
Nominated Supervisor